



## Quality Statement

3D Technical Design Ltd provides Heat Network; survey, design and consultancy management services to the UK District Energy sector.

Our mission is to establish and maintain 3D Technical Design Ltd as the UK's finest source of uncompromised, high quality, design and survey solutions within the District Energy sector.

Together, we will achieve this with openness and honesty, and through the continued development of the very best engineering talent operating at the centre of collaborative partnerships with both our customers and suppliers.

Our services will be developed and delivered under agreed scopes, which demonstrate engineering and commercial best practice, and add value to the industry. We will maintain compliance with all relevant legal, health and safety and employment legislation.

Our objective is to be viewed by our suppliers, customers, staff and competitors as being an organisation with the highest standards of integrity and employee development.


Our strong belief is that 3D Technical Design Ltd will achieve this by:

- Investing in our people, systems and procedures
- Openly collaborating with our partners
- Appropriately resourcing our staff and contracts to a level which never jeopardises quality
- Respecting the unique skills and strengths of every member of our team

Annually, it is our policy to set quality objectives which are central to achieving the organisation's strategic aims. We are committed to continuous improvement and have established a Quality Management System which provides a framework for measuring and improving our performance.

Although the Directors are ultimate responsibility for Quality all employees have a responsibility within their own areas of work to help ensure that Quality is embedded within the whole of the company.

  
**Signed:**  
**Position:** Commercial Director.  
**This latest revision dated:** April 2019  
**Latest next review dated:** April 2020

  
**Signed:**  
**Position:** Head of Network Design  
**This latest revision dated:** April 2019  
**Latest next review dated:** April 2020